Spring 2007 EMS Symposium Symposium,
Susquehanna, March 4th, 2007

Ambulance Transport Safety: What you need to know

Nadine Levick, MD MPH
CEO, Research Director
EMS Safety Foundation
Objective Safety LLC

Outline

I. Review of data on ambulance crashes and ground transport safety

II. Review of safety standards and guidelines that exist for the ground EMS and patient transport environment and update of latest safety developments

III. Identification of ground transport safety issues, hazards and areas of risk patients and EMS providers and profile new safety technologies.

IV. Strategies to enhance safety and reduce risks of injury during ground EMS and patient transport

Objectives

1. Educate on the risks to patients, transport and emergency medical service providers and the public from ambulance crashes.
2. Explore factors related to ambulance crashes and identify potential mechanisms of injury to patients and transport providers
3. Explain new transport safety technologies and innovations, and describe the new concepts that are underdevelopment.
4. Instruct providers on strategies for enhancing transport safety and reducing risk of injury to patients and providers during transport

Some recent adverse outcomes

UPS, FedEX and Laundry trucks have very similar design and even more stringent safety requirements to EMS vehicles BUT very different cargo……

People are passengers and NOT packages or parcels

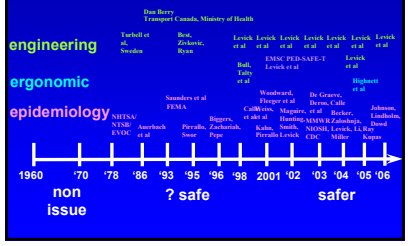
http://www.objectivesafety.net

Firstly!

- An accident ?
- or
- a predictable and preventable event

EMS Best Practice, Sept 2006

Ambulance Safety Research: A New Field

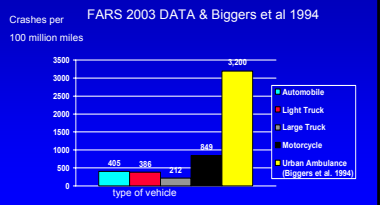


Predictable risks

- More often at intersections, & with another vehicle (p < 0.001)*
- Most serious & fatal injuries occurred in rear (OR 2.7 vs front) & to improperly restrained occupants (OR 2.5 vs restrained)*
- 82% of fatally injured EMS rear occupants unrestrained**
- > 74% of EMT occupational fatalities are MVC related***
- Serious head injury in >65% of fatal occupant injuries#
- 70% of fatal crashes EMS crashes during Emergency Use#
- More likely to crash at an intersection with traffic lights (37% vs 18% p=0.001) & more people & injuries/crash than similar sized vehicles##

*Kahn CA, Pirrallo RG, Kuhn EM, Prehosp Emerg Care 2001 Jul-Sep;5(3):261-9
**Becker, Zaloshnja, Levick, Li, Miller, Acc Anal Prev 2003
***Maguire, Hunting, Smith, Levick, Annals Emerg Med Dec 2002
#NIOSH, 2003
##Ray AM, Kupas DF, Prehosp Emerg Care 2005 Dec; 9:412-415
###NHTSA, 49 CFR Parts 571, 572 & 589 Docket no. 92-28; notice 7

Risk Exposure Rates



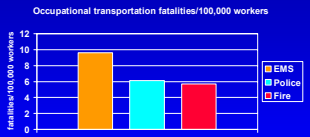
and what is killing EMS ?

EMS personnel fatalities*

- 74% transportation related
  - 1/5 of ground transport fatalities were struck by moving vehicles
- 11% were cardiovascular
- 9% were homicide
- 4% needle sticks, electrocution, drowning and other

** Maguire, Hunting, Smith & Levick, Occupational Fatalities in Emergency Medical Services: A Hidden Crisis, Annals of Emergency Medicine, Dec 2002*

A word about occupational transportation fatalities..



- WE HAVE A BIG PROBLEM HERE

** Maguire, Hunting, Smith & Levick, Occupational Fatalities in Emergency Medical Services: A Hidden Crisis, Annals of Emergency Medicine, Dec 2002*

USA EMS

- EMS Systems - >15,000
- Personnel - ~1 million
  (~30% F/T professional & 70% volunteer)
- Vehicles - ~50,000
  (Type I, Type II, Type III, Freightliners, ?motorcycles)
- Transports - ~50 million
  (to Emergency Depts ~ 50%, < 1/3 emergent)
- Cost - ~$8 Billion annually
- Safety Oversight - ? Disparate

Unique workplace

- In vehicles
- At roadside and other emergency scenes

The 'workplace' IS a vehicle

- EMT's often in vulnerable positions during transport.
  - Bench seat
  - Captains chair
  - Standing or kneeling

View of Ambulance interior from Rear

The 'workplace' is also a crash scene

the EMS transport process

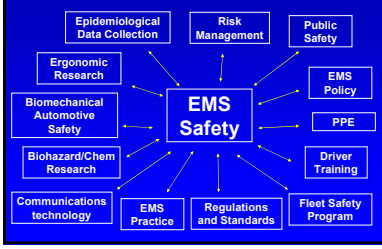
- communications/dispatch
- the patient
- restraining device/seat
- transporting device/gurney
- paramedics/transport nurses, doctors & family
- patient monitoring equipment
- clinical care & interventions
- protective equipment
- the vehicle
- the driver/driving skill
- other road users
- the road

TIME & PLACE

The Emergency Department (ED)

An ambulance is not an ED /ICU on wheels

EMS Transport Safety IS Complex AND Multidisciplinary



This is not acceptable

In the USA*

- ~ 5,000 crashes a year
- ~ One fatality each week
  - ~ 2/3 pedestrians or occupants of other car
  - Approximately 4 child fatalities per year
- ~10 serious injuries each day
- Cost estimates > $500 million annually
- USA crash fatality rate/capita 35x higher than in Australia

*FARS/BTS 2004-5

Occupational Health and Safety…..?

- This IS an Automotive Safety issue

Paramedic charged in crash that killed 2

By Tillie Fong, Rocky Mountain News
July 25, 2006

STORY TOOLS
Email this story | Print

STERLING - A paramedic with MetroRural Ambulance has been charged with careless driving in connection with an accident in May that killed two people and injured two others.

Chris Larusso, 22, of Westminster, was issued a summons for two counts of careless driving resulting in death and two counts of careless driving resulting in serious bodily injury.

All are misdemeanor charges and carry possible sentences of 10 days to a year in jail and fines of $100 to $1,000.

Larusso was driving an ambulance May 9 on Interstate 76, about 15 miles west of Sterling, when he apparently rear-ended a semi-tractor truck.

Two passengers in the ambulance - nurse Karen Woods, 43, of Elizabeth, and ultrasound technician Vicky Thomas, 35, of Goodland, Kan. - were killed.

A patient, Kelsey Schlichenmayer, 43, of Burlington, was seriously injured, but hours after the accident, gave birth to a boy at Sterling Regional Medical Center.

Larusso and paramedic Dan Beza, 31, of Centennial, were treated for their injuries and released.

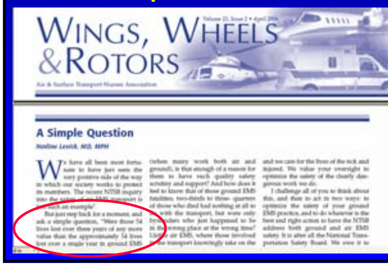
Key Issues

- Mythology
  - That Emergency Medical Service personnel are safe
- Injury Hazards
  - Biohazard
  - Chemical/Radiation
  - Physical/Mechanical trauma – THE BIG PROBLEM
- Motor Vehicle Crashes are the highest cause of death at work – EMS has > 2X the mean national rate
- An R & D and Regulatory Gap
  - Occupational Health and Safety
    - the workplace is in a vehicle – exposure data are scant
  - Automotive Safety
    - a vehicle is the work place – 'exempt' from automotive research and regulation

Safety oversight of what and by …. whom

- Vehicle Safety
- Vehicle Design
- Safety Equipment Design
- Vehicle and Safety Equipment Testing and Standard development
- Safety policies

A Simple Question….

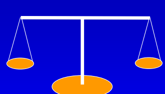


Haddon/Baker/Runyan Phase-Factor Matrix as applied to EMS Safety*

PHASE \ FACTOR	Paramedic/ patient (host)	Vehicle (agent)	Environment (physical/regulatory)	Sociocultural
pre crash (pre event)	driving history, driver education, speeding, abiding road laws	collision avoidance, anti lock brakes, vehicle weight, speed	tiered dispatch, EVOC implemented, road design, markings & surface	EMS image (scoop & run), public/paramedic awareness, disorientation from L & S
crash (event)	seat belt, restraint use, child safety seat use	air bags restraint design bumper & crumple zone design	collision speed, road side hardware	it can and does happen
post crash (post event)	gender, severity, age, underlying morbidity	ease of extrication, burn resistant fabrics	EMS system,quality trauma care, traffic management system	rehabilitation, documentation and data collection

- Effectiveness
- Cost benefit
- Ethics
- Social acceptability
- Societal need

Balance of concerns and risk during transport



- Response and transport time
- Clinical care provision
- Occupant safety/protection
- Public Safety

Benefit of Safety

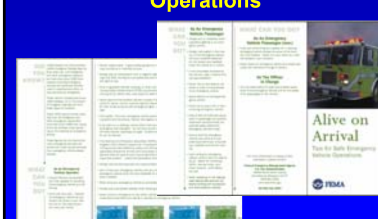
- Any cost of addressing these issues is dwarfed in contrast to the huge burden of not doing so - in financial costs let alone the personal, societal, ethical and litigation costs

This is about you and your safety

- What safety practices do you use??
  - Seat belts ?
  - EVOC training ?
  - Equipment lock down ?
  - Helmets ?
  - “Black Box” technology ?
  - Tiered dispatch ?

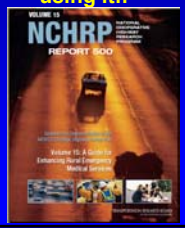
NAEMT July 2006 Position statement

Tips for Emergency Vehicle Operations



The truck and bus industry is on the right track…. Where is EMS??

Transportation Research Board is an excellent resource… we should be using it!!



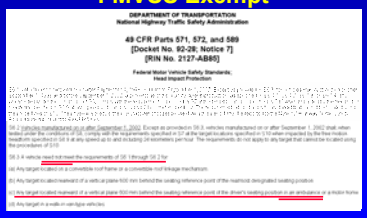
EMS Transport General Concerns

- Consequences can be predictable & likely preventable
- Costs of these adverse events are high in loss of life, financial burden and negative impact on delivery of EMS care
- Other high speed vehicles (eg. racing cars) have a different safety paradigm
- Design of interventions to mitigate injury is predicated on a valid testing model
- Complex both engineering and public health issues

Background: USA Problems

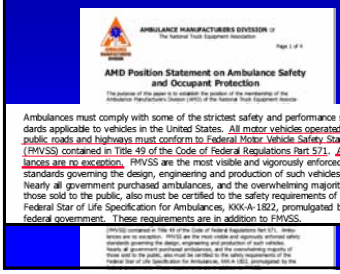
- No reporting system or database specifically for identifying ambulance crash related injury
- No occupational and health safety standards to protect providers from injury
- Rear passenger compartment, > 60cm behind driver - exempt from Federal Motor Vehicle Safety Standards (FMVSS)

USA Ambulances: FMVSS Exempt


DEPARTMENT OF TRANSPORTATION
National Highway Traffic Safety Administration

49 CFR Parts 571, 572, and 589
[Docket No. 92-29; Notice 7]
[RIN No. 2127-AB85]

Federal Motor Vehicle Safety Standards;
Head Impact Protection


AMBULANCE MANUFACTURERS DIVISION

AMD Position Statement on Ambulance Safety and Occupant Protection

Ambulances must comply with some of the strictest safety and performance standards applicable to vehicles in the United States. All motor vehicles operated on public roads and highways must conform to Federal Motor Vehicle Safety Standards (FMVSS) contained in Title 49 of the Code of Federal Regulations Part 571. Ambulances are no exception. FMVSS are the most visible and vigorously enforced safety standards governing the design, engineering and production of such vehicles. Nearly all government purchased ambulances, and the overwhelming majority of those sold to the public, also must be certified to the safety requirements of the Federal Star of Life Specification for Ambulances, KKK-A-1822, promulgated by the federal government. These requirements are in addition to FMVSS.

And very Predictable…

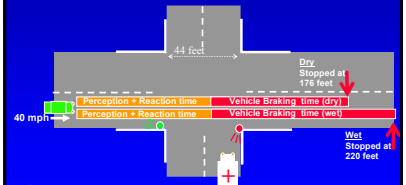
- Intersections are lethal environments

So.. The real world for an EMS vehicle approaching a red light

- You think they heard you…
- You know they must have seen you..
- And maybe they did
- ….. But..
- There is NO way humanly possible that they could stop…..

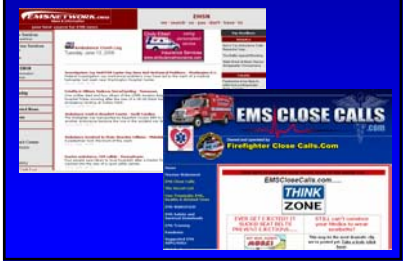
The real world

Intersection passenger car stopping distance* at 40 mph dry and wet



* Stopping distance:
Perception time + Reaction time + Vehicle braking time
(varies with age, skill, agility, alertness + vehicle type, tire pressure, road etc)

Increasing awareness …



What do we know now??

- Intersection crashes are the most lethal
- There are documented hazards, some which can be avoided
- Occupant and equipment restraint with standard belts is effective. (Over the shoulder harnesses for patients should be used, with the gurney in the upright position where medically feasible)
- Some vehicle design features are beneficial - automotive grade padding in head strike areas, seats that can slide toward the patient
- Electronic Driver monitoring/feedback systems appear to be highly effective
- Head protection??

No need to reinvent the wheel...

'Workplace' Hazards

Rollover Crash Kills Medical Technician

Ambulance Runs Off I-66 and Rolls Over, Injuring Two Employees and a Patient

It does happen….

But what about head protection?

Role of a head protective device

- A simple, immediate and inexpensive adjunct – a protective device -
  - To protect occupants from hazardous interiors
  - As vehicle crashworthiness design advances
  - As driver training advances
  - For when equipment becomes unsecured
  - As EMS Safety Standards are developed, for both EMS vehicles and EMS occupational safety

It isn't like this outside of the USA

eg: Scandinavia Innovation in Vehicles, and Equipment

This looks cool AND SAFE!

Not rocket science..

Global EMS Vehicle Safety Standards v Specifications and Guidelines

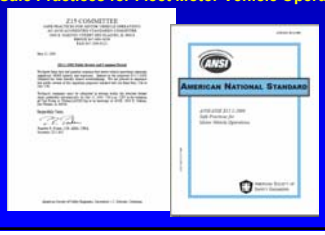
- EMS Safety and Performance Standards
  - Australia & New Zealand 4535
  - Common European Community (CEN) EN1789
- Non EMS Specific USA Standards
  - [Aviation - FAA/CAA/JAA]
  - Z15 – Fleet vehicles safety management
- USA EMS Specification & Guidelines
  - Purchase Specification: KKK & NTEA – AMD
  - Guideline: EMSC Dos and Donts
    ASTM, CAAS and CAMTS

USA ambulance purchase specifications GSA:KKK-A-1822E, 2002

- Static Pull test
- 2200 Lbs. (8G's) in Longitudinal and Lateral
- No dynamic test
- No definition to manikin mass
- No restraint for equipment
- Voluntary

American National Standard ANSI/ASSE Z15.1-2006

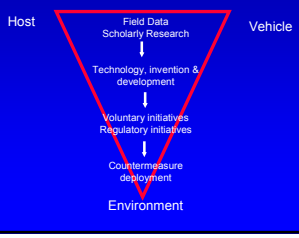
Safe Practices for Fleet Motor Vehicle Operations



What Z15 encompasses

- Safety Program
- Safety Policy
- Responsibilities and Accountabilities
- Driver Recruitment, Selection and Assessment
- Organizational Safety Rules
- Orientation and Training
- Reporting Rates and Major Incidents to Executives
- Oversight

Automotive Injury Triangle and Safety Development



Protective devices/concepts

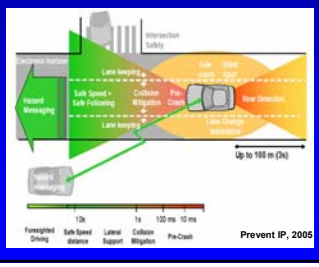
To prevent a crash

- Driver feedback
- Driver monitoring
- Driver training
- Vehicle Intelligent Transportation System (ITS) technologies
- Tiered dispatch
- Appropriate policies

In the event of a crash

- Vehicle crashworthiness
- Seat/seat belt systems
- Equipment lock downs
- Padding
- Head protection

Intelligent Transport Safety Systems



Prevent IP, 2005

Back up Camera….. Shouldn't all vehicles have one of these?

Purpose of 'Black box' Program

- Enhance Safety
- Improve Driver Performance
- Save Maintenance Dollars
- Aid Accident / Incident Investigation

The "Black Box" - A transportation safety monitoring and feedback device

This technology is conceptually like a vehicle safety 'pulse oximeter' – that with auditory feedback - can save your life, your coworkers life, your patients life, and others on the road

Monitoring and feedback devices

- Implementation well received by the providers.
- 20% cost saving in vehicle maintenance within 6 months.
- No increase in response times
- Fewer crashes and less severe crashes
- Sustained improvement in safety proxies, with no inservice or retraining after the initial introduction period.

A key to safe ambulance transport

Other monitoring devices

- Primarily to record events during and immediately preceding a crash
- Give no driver crash prevention feedback
- Administratively burdensome
- Intrusive
- Not demonstrated to be as effective in improving vehicle maintenance costs or as effective in modifying driver behavior long term

The Crash Event - Crash Testing

- An introduction
- What one needs to know
- What do the tests really mean
- And, what tests are meaningful

Dynamic Safety Testing

- requires sophisticated, expensive equipment
- measurably demonstrates forces generated during collision
- accepted international standard for vehicle restraint systems

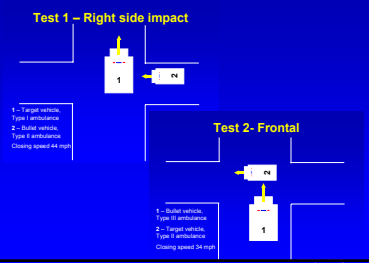
in a collision at 35 mph (60 km/hr), an unrestrained 15 kg child is exposed to the same forces* as in falling from a 4th story window

*550 kg/force in 0.03 sec

Patients must be in the over the shoulder harness, medics restrained in seat belts, equipment secured

Foldable

Full Vehicle Crash Tests



Air EMS is a role model for safety initiatives and focus

Safety Management

- A Safety Culture
- Protective Policies
- Protective Devices
  - In the event of a crash
  - To prevent a crash
- Continuous Education and Evaluation

EMS Risk/Hazards

- Predictable risks
- Predictable fatal injuries
- Serious occupational hazard
- Public safety hazards

USA design initiatives

New Australian vehicles

High speed crash, rolled and the occupants (patient and medics) had only minor scratches

UK Ambulance vehicles

Clear safety message

Sweden initiatives

Norway initiatives

Other successful models

So….

- Which vehicle do you want to be in ?
- Which vehicle is the best for efficient, and effective patient care?
- Which vehicle provides optimal risk management ?
- What is the optimal fleet mix?

Safety Enhancements Being Implemented

- EVOC
- Tiered dispatch
- Monitoring & Feedback devices
- Helmets
- Optimized ambulance vehicle design
- New Policies and Standards

Important Principles !

1. A culture of safety
2. Drive cautiously
3. Wear your belts & restrain all occupants
4. Secure all equipment
5. Integrate scientific data into your policies and procedures

- Unrestrained occupants and equipment are a potential injury risk to all occupants

Very Important Principle

Ambulance transport safety is part of a SYSTEM, the overall balance of risk involves the safety of all occupants and the public

small changes can make a BIG DIFFERENCE

- PREPARE – TEACH – REACH – RESPOND
  - Look at your own safety record
  - Teach safety and hazard awareness
  - Reach out with safety information to all your EMS providers
  - Respond with the best safety practices

PREDICTABLE PREVENTABLE and NO ACCIDENT

Conclusion

- EMS transport has serious hazards and safety issues
- Major advances in EMS safety research, infrastructure and practice over the past 5 years
- New technologies for vehicle design, occupant PPE and equipment restraint and driver performance are now available
- Development of substantive EMS safety standards is a necessity and a reality
- Enhanced cross disciplinary collaboration in development of safety initiatives now exist
- EMS is still way behind the state of the art in vehicle safety and occupant protection

And….

- It is no longer acceptable for EMS to be functioning outside of automotive safety and PPE safety standards for prevention of and protection of EMS providers and the public from injury and death