

2008 South Carolina Emergency Care Symposium
Myrtle Beach, SC

New Initiatives in EMS Transport Safety: Where is the State of the Art



Nadine Levick, MD, MPH
Research Director, EMS Safety Foundation
CEO, Objective Safety
New York, NY

► To quote Steve "Sid" Caesar –
Director IHS ES

"We want everyone to get home safely each day"

A tragic emergency health care intervention outcome



A devastating tragedy...

- An ETT down the wrong hole may kill your patient and be a terrible burden for the pts family and for the medic involved
- BUT an EMS crash can kill all involved AND wipe out an EMS systems response capacity.....

... Nov 8th's Fatality

Putnam Co. paramedic dies in ambulance crash

By Michael Hines
Copyright ©2007 Housley News

VAUDSLA, N.Y. — A Putnam County paramedic returning from an ambulance call has died after the vehicle went off the road and struck a tree.

Authorities say Matthew Lamb of Carmel was riding in an [EMT ambulance](#) vehicle at 5 a.m. Wednesday when it went off the road and struck a tree in Gosport.

Lamb suffered massive head trauma.

State police paramedic investigator Bruce Curcio told [The Journal News](#) it appears the [driver fell asleep](#).

Carmel Fire Chief Daryl Johnson says Lamb was taken off life support [and pronounced dead](#) on Thursday at the Westchester County Medical Center.

[The driver](#), Jonathan Romero of the [Housley News](#), was [injured](#).

And Nov 10th's 2007 obituary....

N.Y. EMT killed in ambulance crash laid to rest

By Michael Hines
Copyright ©2007 Housley News

CARML, N.Y. — "Swearing to die" was the first thing placed in the hands of 25-year-old Matthew Lamb of Gosport, an emergency medical technician and Carmel volunteer firefighter who died last week after the ambulance in which he was riding crashed.

The town funeral home suggests an EMT and paramedic was laid to rest for Lamb at the Putnam Hill Cemetery. Family, his mother, attended the American flag draping ceremony.

For a young man who knew what duty called, the funeral procession would have made sense. But it was a far cry from the funeral he had planned to be held in Gosport, said Housley News Editor Michael Hines.

"Well, we live in the hills," Lamb said inside the St. James the Apostle Church on Wednesday.

It was there that Lamb and Carmel Fire Chief Daryl Johnson, coming from years to firefighter and paramedic while spending about a year, taking with them the flag of the area and being the work.

Johnson revealed Lamb's eagerness to serve, as a teenager, joining the EMTs in the town of Carmel and then the department as well as the Putnam County Sheriff's office. Other than coming on board at the Carmel Department, Lamb joined the Carmel Ambulance Corps, he then became a full EMT and driver of the ambulance.

"Well, I was and was dedicated to every aspect of the emergency services, so it is no wonder he got to be the first and dedication," said Johnson, once making sense with the ambulance.

Lamb died Thursday, about a day after the EMT ambulance he 25-year-old EMT partner was sent off Route 1 in Gosport and about a mile. State police said the driver, Jonathan Romero of Housley News, apparently fell asleep. The first scene returning from an early morning call and Lamb



<http://www.objectivesafety.net>



Jan 28th, 2008



April 14th, 2008

Ambulance worker loses arm in accident - West Nyack, New York

An emergency service worker lost her right arm today after the ambulance in which she was a passenger crashed into a truck parked along Route 39 near the Ryeover to the Fabulous Center mall.

Bonnie Jones, 20, was taken by helicopter to the Westchester Medical Center in Valhalla where she underwent surgery.

"She's out of danger, but she lost her arm," Raymond Florida, director of Rockland Paramedic Services said early this evening.

"We used multiple units from the jaws of life to extricate her," West Nyack Fire Chief George Drecher said. "She appeared to be seriously injured."

The paramedic van driver, 19-year-old Scott Berra to Westchester Medical Center, said



Firstly!

▶ **An accident ?**

▶ or
▶ a predictable and preventable event

In a nutshell

▶ Am here to try to save you
Lives
Time and
Money

Real world answers to real world questions -

- ▶ What features will enhance safety of my new vehicle purchase?
- ▶ What color scheme do I want on my vehicle to make it safest?
- ▶ Do I need a helmet, and if so which one?
- ▶ What policies offer the safest system?
- ▶ How do I get my team to address safety issues?
- ▶ What data should I collect when something goes wrong, and how to analyze it?

Thursday July 5th 2007..... Paramedic Allan Parson's killed

NEWS CENTER

Paramedic Killed in Turner Ambulance Crash

By: [Linda M. Smith](#)
Published: 07/05/07 09:00 AM
Updated: 07/05/07 09:00 AM

TURNER (APRIL 2007) - The West Co paramedic was when the ambulance

completely overturned on Route 4 in Turner at about 10:40 PM Tuesday.

The Washington County Sheriff's Department said the West Co ambulance was

and the driver, 30-year-old Allan Parson of Turner, was killed. The driver of the

truck, who was 30-year-old Robert Smith of Turner, was also killed. The

paramedic who had been identified as 40-year-old

was not identified.

Several patients by hospital to help the injured. Sheriff's

department would like to speak with those who were at the

scene of the crash, you can contact the Turner Fire Department at 708-444-2121 or the



"...I'd like to know what can be done so this never happens again..."

Posted By: [Barnard](#) at July 5, 2007 4:38 PM (Suggest Removal)
To all the people worried about how fast the amt was going, would it be fast enough if it was your loved one in there.....

| [Add your comment](#)

Posted By: [Barnard](#) at July 5, 2007 4:40 PM (Suggest Removal)
To me, it would be too fast if they ran over my family member on their way to another's family member...

| [Add your comment](#)

Posted By: [Barnard](#) at July 5, 2007 4:58 PM (Suggest Removal)
To K responder: Why don't I second guess this? A man is dead and I want to know if the actions and situation surrounding this were worth this sort loss. And I'd like to know what can be done so that this never happens again.

**2 weeks later... Friday July 20th 2007
The worst ambulance crash in USA history**

Five Killed in Crash of Ambulance and Semi

July 21, 2007 08:20 AM EDT

VAN WERT, OHIO (AP) - The Ohio State Highway Patrol continues to investigate the crash of an ambulance that killed five people Friday night, including three emergency medical technicians. Troopers say the ambulance was broadsided by a semitrailer in Crane Township, about 65 miles southwest of Toledo.

The ambulance, with four Antwerp Emergency Medical Services workers aboard, was taking two victims from an earlier car crash to a hospital. Troopers say it was broadsided by a tractor-trailer at the intersection of County Road 176 and County Road 87. The ambulance then burst into flames.

The Highway Patrol says three EMS workers were killed. They were identified as 64-year-old Sammy Smith, 31-year-old Heidi McLaughlin and 25-year-old Kelly Rager. The two patients were also killed. They were identified as 64-year-old Robert Wells, 60-year-old Arnelita Wells of Rockville.

Another emergency medical technician, Matt McLaughlin, and the truck driver, Gerald Chapman, Jr., of Indiana, were both taken to the hospital. It's not yet clear whether they suffered any injuries.

Authorities have not said who had the right of way at the fatal intersection nor how they said if the ambulance's emergency siren and lights were turned on.

Antwerp fire chief says, "They were doing what they loved..."

Lisa Nicely
July 21, 2007

By: [LISA NICELY](#)
mailto:[lisnic@netnet.com](#)

ANTWERP - They were lovers until the end



Emergency personnel throughout the region are also shocked and mourning their own.

"That's one of our worst scenarios when it's one of our own," said Con Shueck of the Payne Fire Department.

"Everyone is a brotherhood," said Friend. "Everybody looks after everybody."

Randy Shaffer, director of Paulding County Emergency Management Agency, said the accident has had a deep impact.

"It has affected every emergency personnel in the county," he said. "We know it could happen at any time. We read about it in our newsletter. We just don't think it's going to happen to us."

Shaffer said when a call came in that an ambulance was involved in an accident Friday, "I think every squad in the county activated."

Charged with Vehicular Homicide

Penn Top, ambulance driver faces charges in crash - Pennsylvania
A Penn Township Rescue 6 ambulance driver faces a charge of homicide by vehicle in an Oct. 30 accident in Hempfield that killed a Westmoreland County Prison guard.

A Penn Township Rescue 6 ambulance driver faces a charge of homicide by vehicle in an Oct. 30 accident in Hempfield that killed a Westmoreland County Prison guard.

Jason Falt, 30, of 9650 Barnes Lake Road, North Huntingdon, was arraigned this week and will have a preliminary hearing at 1:45 p.m. Sept. 27 before Jeannette District Judge Joseph Gelfand. Bond was set at \$15,000 unsecured. Falt also was charged with reckless driving, careless driving and other traffic offenses.

State police at Greensburg said Falt was driving an ambulance west on Route 130 at 5:49 a.m. Oct. 30 when he ran a red light at North Greengate Road and hit a Ford Bronco driven by Frank Scalise Jr., 46, of Marysville, that was traveling south.

Scalise, who began working at the prison in 1992, was reportedly on his way there at the time. According to the criminal complaint, Scalise was taken by medical helicopter to UPMC Pittsburgh. He died Nov. 3 of blunt-force trauma to the head, according to the Allegheny County Medical Examiner's Office.

Falt was not injured, but the ambulance was heavily damaged. Police indicated the ambulance was returning to its station after transporting a patient and did not have lights or siren activated. Asked about Falt's employment status Friday, a representative of the ambulance association had no comment.

**2 killed, 3 injured....
September 23, 2007 - PA**

Car, Ambulance Collide in Marshall Township; 2 Dead

WRITERS: 608 pm EDT September 23, 2007
 CREATED: 6:02 pm EDT September 23, 2007

MARSHALL TOWNSHIP, Pa. -- An ambulance and car collided along Route 19 at Troubrook Road in Marshall Township Sunday, killing two people and injuring three others.

Police said Douglas Stitt, 36, of Mercer, and Philip Reiss, 31, of Shergrove, were driving a car at about 2:30 a.m. when their vehicle and the ambulance collided.

The medical examiner said both Stitt and Reiss died of head injuries.

Three people riding in a Cranberry Township ambulance were also injured. Their conditions and names have not been released.

The three appear to have been in the hospital.

**2 counts of vehicular homicide...
November 5, 2007 - PA**

Drunken ambulance driver killed 2 in car crash - Pennsylvania

A 22-year-old ambulance driver drank before her shift and was impaired when she collided with a car in Marshall, killing two men instantly, Allegheny County District Attorney Stephen A. Zappala Jr. said today.

Shanea Leigh Climo, 22, of Evans City, is charged with two counts of homicide by vehicle and involuntary manslaughter, driving under the influence and several traffic offenses in the Sept. 23 collision at Ferry Highway and Brush Creek Road. She was arrested this morning, arraigned and released on her own recognizance, authorities said.

Police said an on-board camera system in the ambulance helped them decide to file charges. The camera allegedly shows the face of the driver, Shanea Climo.

Zappala said Climo was traveling south on Route 19, transporting a patient with a do-not-resuscitate order to UPMC Passavant, when she ran a red light and hit a Chevrolet Cavalier driven by Douglas Stitt, Stitt and a passenger, Philip Bacon, were killed.

The patient later died, but his death was not believed to be related to the crash, Zappala said.

**An interhospital transport
? "Do no harm...."?**

Date last updated: Tuesday, January 22, 11:14:57

WR0470407 | [Print this Article](#) | [Email this Article to a friend](#) | 

Pa. ambulance involved in crash; patient pronounced dead at scene

By Elizabeth Evans
 The York Dispatch (Pennsylvania)
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An Adams County ambulance rushing a patient to York Hospital collided with a car at the intersection of routes 30 and 414 in West Manchester Township at 1:47 this morning, and the patient was pronounced dead at the scene.

York County Coroner Claude Stabley said the patient, a woman, was being transported from Gettysburg Hospital because she was suffering a "significant" heart condition.

He said he's still trying to determine whether she went into cardiac arrest and died prior to the crash, or whether she suffered a fatal heart attack because of or after the crash. Stabley said she suffered no significant traumatic crash-related injuries.

So

- ▶ What's important
- ▶ What's not important

- ▶ What's going to save your life
- ▶ What might take your life

- ▶ What's going to hurt you
- ▶ What's going to protect you

- ▶ What is factual
- ▶ What is garbage

- ▶ What is new
- ▶ What is not new

Outline

- I. Review of data on ambulance crashes and safety standards and guidelines that exist for the ground EMS
- II. Identification of ground EMS transport safety issues, hazards and areas of risk to patients, providers and public
- III. Highlight unacceptable mythology and challenges to advancing EMS transport safety
- IV. Profile innovation, new safety technologies and strategies and knowledge transfer to enhance safety and reduce risks of ground EMS and patient transport

EMS Transport Safety

- ▶ 'patient safety'
- AND also
- ▶ 'provider' and 'public safety'

Benefit of Safety

- ▶ Any cost of addressing these issues is dwarfed in contrast to the huge burden of not doing so - in financial costs let alone the personal, societal, ethical and litigation costs

Unique workplace

- ▶ In vehicles
- ▶ At roadside and other emergency scenes

The 'workplace' IS a vehicle

- ▶ EMT's often in vulnerable positions during transport.
- Bench seat
- Captains chair
- Standing or kneeling



View of Ambulance interior from Rear

The 'workplace' is also a crash scene



the EMS transport process

- ▶ communications/dispatch
- ▶ the patient
- ▶ restraining device/seat
- ▶ transporting device/gurney
- ▶ paramedics/transport nurses, doctors & family
- ▶ patient monitoring equipment
- ▶ clinical care & interventions
- ▶ protective equipment
- ▶ the vehicle
- ▶ the driver/driving skill
- ▶ other road users
- ▶ the road



The Emergency Department (ED)



An ambulance is not an ED //ICU on wheels





Is there an acceptable rate of morbidity and mortality for pre-hospital transport systems??

National EMS data

In the USA*

- ▶ ~ 50,000 vehicles
- ▶ ~ 5,000 crashes a year
- ▶ ~ One fatality each week
 - ~2/3 pedestrians or occupants of other car
 - Approximately 4 child fatalities per year
- ▶ ~10 serious injuries each day
- ▶ Cost estimates > \$500 million annually
- ▶ USA crash fatality rate/capita 35x higher than in Australia

*NARS/BTS 2005-6

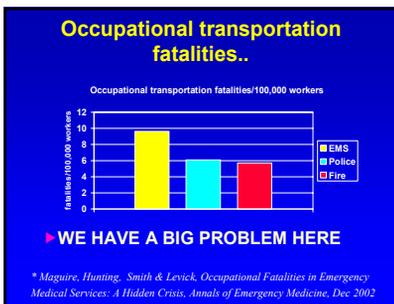
Is it your service's tragic year?

- ▶ ~ 50 fatalities a year
- ▶ 15,000 EMS services
- ▶ Each year one in 300 services experiences a fatality

Predictable risks

- ▶ Fatal crashes more often at intersections, & with another vehicle ($p < 0.001$)*
- ▶ 70% of fatal crashes EMS crashes during Emergency Use*
- ▶ Most serious & fatal injuries occurred in rear (OR 2.7 vs front) & to improperly restrained occupants (OR 2.5 vs restrained)**
- ▶ 82% of fatally injured EMS rear occupants unrestrained**
- ▶ > 74% of EMT occupational fatalities are MVC related***
- ▶ Serious head injury in >65% of fatal occupant injuries#
- ▶ More likely to crash at an intersection with traffic lights (37% vs 18% $p=0.001$) & more people & injuries/crash than similar sized vehicles##

*Kahn CA, Pirralo RG, Rubin EM. Prehosp Emerg Care 2001 Jul-Sep;6(3):261-6
 **Baker, Zaccaro, Lovick, Li, Miles. Acc Anal Rev 2003
 ***Maguire, Henning, Smith, Lovick, Annals Emerg Med Dec 2002
 #BOTS 2003
 ##Ray AM, Kuppas DP. Prehosp Emerg Care 2005 Dec; 9:412-415



Absence of standards and oversight

- ▶ Challenges in identifying best practice
- ▶ Myriad of unregulated commercial products
- ▶ No safety performance standards
- ▶ Absent national safety oversight

▶ What we need to consider, where is the 'bang for buck' in ambulance transport safety:

1960 to 2007



A passenger vehicle - sure



A 'laundry or mail truck' - ?



A passenger vehicle - yes!

Some recent adverse outcomes



UPS and Laundry trucks have very similar design and even more stringent safety requirements to EMS vehicles BUT very different cargo.....

People are passengers and NOT packages or parcels

Some odd facts

- ▶ Ambulances are generally not built by the automotive industry
- ▶ Intelligent Transportation Systems (ITS), transportation safety engineering is not generally integrated into EMS systems
- ▶ Although all EMS systems have medical direction and oversight, it is rare for there to be transportation expertise oversight

- ▶ "Ambulance transport has a death toll...."

*Carl Craigie EMT-P, Chief Platte Valley Ambulance
Colorado Springs, April 2007*

Paramedic injured in crash is recovering

More anchorage stories

- Exhilarated fans thronged around don't recall the car was
- Events through an afternoon without heads to
- City receives with about smoking ban
- Report issued in death
- Accident occurs a factor in new death

An Anchorage Fire Department ambulance rushing a patient to the hospital was struck by a Dodge pickup this morning, injuring three paramedics, according to the Anchorage Police Department.

The Dodge brooked the ambulance, which had lights flashing and sirens on, hitting it in the back around 8 a.m. as the medic vehicle was crossing the Glenn Highway at Airport Heights Drive. Occupant the ambulance were seriously injured patient Antonio Malana, his wife, Gal Malana, and four Anchorage Fire Department paramedics: driver Eric Tustin, 33, EMT Sara Wemmer, 40, and paramedics Dave Inalain, 43, and Tony Bruggler, 36.

Bruggler, who was riding with Malana in the back of the rig, was hospitalized with a head injury and is in stable but guarded condition. Wemmer and Tustin were treated for minor injuries and released. Tustin took 40 to the hospital and Malana was treated for minor injuries and released. Tustin took 40 to the hospital and Malana was treated for minor injuries and released.

EMS Transport General Concerns

- ▶ Consequences can be predictable & likely preventable
- ▶ Costs of these adverse events are high in loss of life, financial burden and negative impact on delivery of EMS care
- ▶ Other high speed vehicles (eg. racing cars) have a different safety paradigm
- ▶ Design of interventions to mitigate injury is predicated on a valid testing model
- ▶ Complex both engineering and public health issues

and who's life was he racing to save?



Clinical Care? Occupational Health and Safety.....?

- ▶ This IS a Transportation and Automotive Safety issue
- ▶ This is a Systems safety issue

So for EMS personnel...

- ▶ What's going to kill you?
- ▶ What's going to injure you?

This is not how you want to see your partner during a transport



'Workplace' Hazards



and what is killing EMS ?

EMS personnel fatalities*

- ▶ 74% transportation related
 - ♦ 1/5 of ground transport fatalities were struck by moving vehicles
- ▶ 11% were cardiovascular
- ▶ 9% were homicide
- ▶ 4% needle sticks, electrocution, drowning and other

*Maguire, Hunting, Smith & Levick, Occupational Fatalities in Emergency Medical Services: A Hidden Crisis, Annals of Emergency Medicine, Dec 2002

What do ambulance crashes really cost ?

- ▶ Loss of life and injury
- ▶ Negative impact on EMS system
- ▶ Collisions are the largest liability cost and exceeds malpractice or negligence
- ▶ Besides the direct financial costs of replacing a damaged ambulance and equipment, there are additional hidden costs incurred:
 - investigating the ambulance collision
 - litigation /settlement/lawsuit
 - medical/disability costs of injured EMTs
 - hiring of new employees to replace injured personnel
 - retraining and psychological counseling of personnel involved and others
 - increased insurance rates

Safety is Good Business



EMS PREVENTION June 2007





It does happen....

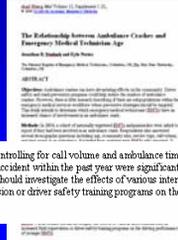
New EMS helmet prototypes for 2008



The Driver

- ▶ Driver selection
- ▶ Driver monitoring and feedback
- ▶ Driver Impairment
- ▶ Driver training

Driver issues



And very Predictable...

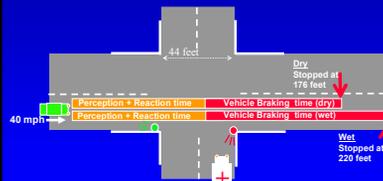
- ▶ Intersections are lethal environments

So.. The real world for an EMS vehicle approaching a red light

- ▶ You think they heard you...
- ▶ You know they must have seen you...
- ▶ And maybe they did
- ▶ But..
- ▶ There is NO way humanly possible that they could stop.....

The real world

Intersection passenger car stopping distance* at 40 mph dry and wet



* Stopping distance:
Perception time + Reaction time + Vehicle braking time
(varies with age, skill, agility, alertness + vehicle type, tire pressure, road etc)

What are the solutions?

- ▶ Training?
- ▶ Practice Policy?
- ▶ Transportation Systems Engineering?
- ▶ Automotive Engineering?
- ▶ Education of other road users???

- ▶ "The best driver safety device is a rear view mirror with a cop in it"

Dudley Moore

What about changing driver behavior in the real world??

AN OPTIMAL SOLUTION FOR ENHANCING AMBULANCE SAFETY: IMPLEMENTING A DRIVER PERFORMANCE FEEDBACK AND MONITORING DEVICE IN GROUND EMERGENCY MEDICAL SERVICE VEHICLES

Nadine R. Levick, MD, MPH

REAL WORLD APPLICATION OF AN AFTERMARKET DRIVER/HUMAN FACTORS REAL TIME AUDITORY MONITORING AND FEEDBACK DEVICE: AN EMERGENCY SERVICE PERSPECTIVE

Nadine Levick
Objective Safety LLC
United States of America
Larry Wiersch
Michael T. Nagel
California Ambulance
United States of America
Paper Number 110124

Purpose of 'Feedback box' Program

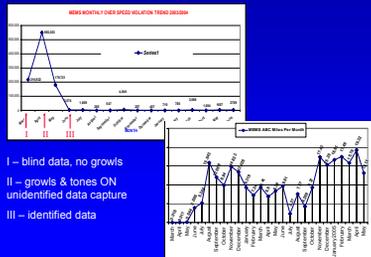
- ▶ Enhance Safety
- ▶ Improve Driver Performance
- ▶ Save Maintenance Dollars
- ▶ Aid Accident / Incident Investigation

How the Device Works

- ▶ Computerized monitoring device installed on each vehicle to measure parameters
- ▶ Each driver has individual key "fob"
- ▶ Data collected every second
 - including: vehicle speed and performance, driver behaviors and emergency mode
- ▶ Auditory feedback of warning 'growls', and penalty tones
- ▶ Data downloaded automatically every day



Demonstrated Effectiveness



A key to safe ambulance transport



Monitoring and feedback devices

- ▶ Implementation well received by the providers.
- ▶ 20% cost saving in vehicle maintenance within 6 months.
- ▶ No increase in response times
- ▶ Fewer crashes and less severe crashes
- ▶ Sustained improvement in safety proxies, with no inservice or retraining after the initial introduction period.

Other monitoring devices

- ▶ Primarily to record events during and immediately preceding a crash
- ▶ Give no driver crash prevention feedback
- ▶ Administratively burdensome
- ▶ Intrusive
- ▶ Not demonstrated to be as effective in improving vehicle maintenance costs or as effective in modifying driver behavior long term

You want a system that works!!

- ▶ Does the system really work
- ▶ Is it going to be a major burden on your staff to implement
- ▶ What are the real costs
- ▶ Are you going to have video of your company vehicle on you tube??

Under Way... Emergency Vehicle Visibility and Conspicuity Study

- ▶ Funded by the USFA conducted by IFSTA 
- ▶ Looking at the effectiveness of reflective markings used on emergency vehicles 
- ▶ Doing best practice research and working with manufacturers 



- ▶ Having access to that technical knowledge supports changes to improve safety practice

- ▶ Operating in an environment where many aspects of safety are still devoid of safety standards – requires technical knowledge and understanding

But whatever color If you run a red light some will be killed



R & D "Ripoff and Duplicate"

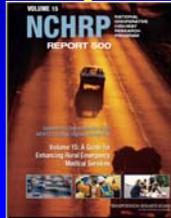
- ▶ Avoid reinventing the wheel at all costs
- ▶ Where are the best practices that we need to transfer knowledge from



UPS: The 'Big Brown'

- ▶ No left turns – instead make three rights
- ▶ Don't back up
- ▶ Don't employ any drivers under 25 years of age
- ▶ Don't employ anyone with a history of driving convictions

Transportation Research Board is an excellent resource... we should be using it!!



IAFC June 2007



State Strategic Highway Safety Plans

- ▶ Required as part of the SAFETEA-LU legislation
 - (Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users)
- ▶ Effective October 1st 2007
- ▶ Focus is the 4 'E's'
 - Engineering
 - Education
 - Enforcement
 - Emergency Medical Services
- ▶ EMS is a core theme

State SHSP EMS Focus*

STATE SHSP	AREA of EMS FOCUS
New York EMS Section 6 of 43 pages	<ol style="list-style-type: none"> 1. Emergency Medical Services Dispatch Services 2. Emergency Medical Services Partnerships 3. Pre-hospital Training Programs 4. Road Condition and Incident Response 5. EMS Responder Crash Prevention
Montana EMS Section 4 of 38 pages	<ol style="list-style-type: none"> 1. Establish EMS Legislation and Regulation 2. Provide EMS Funding 3. Enhance Capabilities for Medical Response to Disaster 4. Expand EMS Human Resources 5. Enhance EMS Education System 6. Expand EMS Services 7. Facilitate EMS Communications 8. Conduct EMS Public Education and Information Programs 9. Conduct Injury Prevention Public Awareness Efforts 10. Enhance Medical Direction 11. Provide Enhanced Trauma System and Facilities 12. Establish an EMS Information System 13. Evaluate and Monitor EMS Programs
Alabama EMS Section 8 of 47 pages	<ol style="list-style-type: none"> 1. Identify and Analyze Performance Data 2. First Responders 3. Identify Crash Location 4. Statewide Assessment and Plan 5. Improve EMS Rural Access

*Candi H. Leveck-N, Strategic Highway Safety Plans - Where is EMS?, Jan 2008

Integration and Collaboration

EMS Transport Safety Strategies - 2006-2007 New York State Strategic Highway Safety Plan



No need to reinvent the wheel...



March 2007 - FHWA



Tips for Emergency Vehicle Operations



USFA Emergency Vehicle Safety Initiative



Emergency Vehicle Safety Initiative



An excellent model

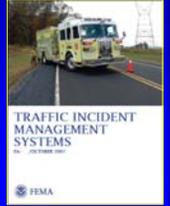
16 Firefighter Life Safety Initiatives

1. Define and establish the need for a culture change within the service relating to safety, including awareness, management, equipment, accountability, and personal responsibility.
2. Establish the personal and organizational accountability for health and safety throughout the fire service.
3. Promote greater attention on the integration of risk management with incident management at all levels, including strategy, tactics, and parking responsibilities.
4. Integrate risk management into all incident operations.
5. Develop and implement national standards for training, qualifications, and certification including mandatory recertification that are required upon hire by all firefighters based on the safety data and research to perform.
6. Develop and implement national standards and procedures for those incidents that are repeat occurrences of the same type of incident, such as, but not limited to, vehicle collisions.

<http://www.EveryoneGoesHome.com>

Coming Soon! Traffic Incident Management Systems (TIMS)

- ▶ USFA report to be released any day
- ▶ Research and writing by IFSTA
- ▶ Covers setting up safe roadway incident work areas and using unified command at these incidents
- ▶ Will be available in a downloadable format



Dynamic vs. Static

Safety Testing

Dynamic Safety Testing

- ▶ requires sophisticated, expensive equipment
- ▶ measurably demonstrates forces generated during collision
- ▶ accepted international standard for vehicle restraint systems

Intrusion vs Deceleration

- ▶ Intrusion = vehicle to vehicle or vehicle to fixed narrow object
- ▶ Deceleration = sudden stop – ie. sled test

Intrusion



Deceleration



If we know this – and its published...



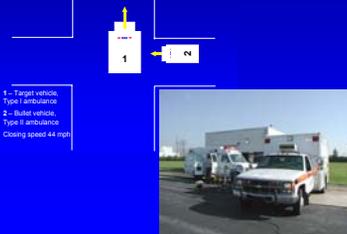
Levick NR, et al. Development and Application of a Dynamic Testing Procedure for Ambulance Pediatric Restraint Systems, SAE Australasia 1998/58:2:45-51

Why do we do this?



Full Vehicle Crash Testing

Test 1 – Right side impact



1 – Target vehicle, Type I ambulance
 2 – Barrier vehicle, Type II ambulance
 Closing speed 44 mph



And this all takes place in 60 milliseconds – the blink of an eye



Risk/Hazards

- ▶ Predictable risks
- ▶ Predictable fatal injuries
- ▶ Serious occupational hazard
- ▶ Public safety hazards

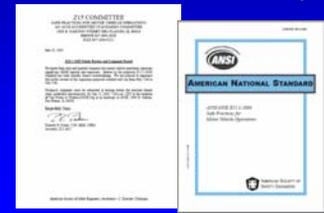
EMS Best Practice, Sept 2006



Safety concepts out there now

- ▶ Fleet Safety Management
 - Z-15
 - Driver monitoring and feedback
- ▶ Enhanced ambulance vehicle design
- ▶ Intelligent Transport Technologies - ITS
- ▶ Visibility and Conspicuity
- ▶ New Safety Standards
- ▶ Life Safety Initiatives
- ▶ Resources and information

American National Standard ANSI/ASSE Z15.1-2006 Safe Practices for Fleet Motor Vehicle Operations



What Z15 encompasses

- ▶ Safety Program
- ▶ Safety Policy
- ▶ Responsibilities and Accountabilities
- ▶ Driver Recruitment, Selection and Assessment
- ▶ Organizational Safety Rules
- ▶ Orientation and Training
- ▶ Reporting Rates and Major Incidents to Executives
- ▶ Oversight

Use proven safety tools



NAEMT July 2006 Position statement

NAEMT

National Association of Emergency Medical Technicians
Statement on Safety Restraint Use in Emergency Medical Services

Statement:
 The National Association of Emergency Medical Technicians (NAEMT) strongly advocates the use of seatbelts while enroute to prevent injury to EMTs, Paramedics, patients, and all occupants of the emergency response vehicle.

Background:
 The NAEMT strongly advocates the creation of a National EMS Injury Claims Base which can be used to quantify all injuries to EMS personnel involving all EMS vehicles involved.

Position:
 The NAEMT strongly advocates the development of a national consensus to determine appropriate vehicles and conditions necessary for the EMS personnel, patient and passengers of all emergency response vehicles.

Background:
 Emergency Medical Services (EMS) throughout the nation has been shown to be a dangerous profession. Although there is limited data to date, studies have shown that the use of seatbelts while on EMS is generally accepted that the most likely cause of death of a member of the EMS profession is due to motor vehicle crashes (MVCs). Each year there are an average of 6000 fatalities and more than 100,000 injuries resulting from the average of 100,000 EMS vehicles.

Policy makes a difference...

Organizational policy and other factors associated with emergency medical technicians seat belt use

Jonathan R. Stalick, MD, Amy Finkelsch, MS

Journal of Emergency Medical Services, Vol. 18, No. 10, October 2003, pp. 12-14

Abstract:
 Introduction: The purpose of this study was to determine factors associated with seat belt usage among Emergency Medical Technicians (EMTs). Methods: An exploratory research design was used. A nationally representative (N=100) random sample of the safety and health care industry, Emergency Medical Services (EMS) personnel, Emergency One, United States, was used. Data were collected via telephone interviews. The survey instrument was a self-administered questionnaire. Results: The study found that 80% of EMTs reported to use their seat belts. Factors associated with seat belt use included age, gender, years of experience, and type of vehicle. Conclusions: The study found that EMTs are more likely to use their seat belts if they have more years of experience and are driving a newer vehicle. The study also found that EMTs are more likely to use their seat belts if they are driving a newer vehicle. The study also found that EMTs are more likely to use their seat belts if they are driving a newer vehicle.

Vehicle Operations Position Statement

Emergency Vehicle Operations
 Position Statement

1. All emergency vehicles should be equipped with a seat belt for the driver and passengers.

2. All emergency vehicles should be equipped with a seat belt for the driver and passengers.

3. All emergency vehicles should be equipped with a seat belt for the driver and passengers.

4. All emergency vehicles should be equipped with a seat belt for the driver and passengers.

5. All emergency vehicles should be equipped with a seat belt for the driver and passengers.

6. All emergency vehicles should be equipped with a seat belt for the driver and passengers.

7. All emergency vehicles should be equipped with a seat belt for the driver and passengers.

8. All emergency vehicles should be equipped with a seat belt for the driver and passengers.

9. All emergency vehicles should be equipped with a seat belt for the driver and passengers.

10. All emergency vehicles should be equipped with a seat belt for the driver and passengers.

WEMSA – October 2007

1. Emergency Vehicle Operations Policy
2. Vehicle operations training and evaluation
3. A program of graduated driver responsibility
4. Drivers only age 25 and over
5. Complete stop at an intersection
6. Restricted use of Red Lights and Sirens
7. Monitoring of emergency vehicle operations

WEMSA covered some key and important policies and procedures But....

- ▶ What about hours of service?
- ▶ What about visibility at the scene? For providers and the vehicles...?
- ▶ What about protective equipment?
- ▶ What about ambulance design safety?
- ▶ What about reporting of adverse events?

Patients must be in the over the shoulder harness, medics restrained in seat belts, equipment secured



Hmm...



So why is it...

- ▶ That the EMS providers -
 - Were wearing navy blue – one of the most difficult colors to see at night
 - Had no head protection, when all other emergency personnel at the scene did
 - Had no protective clothing, when other emergency personnel at the scene did???

What do we know now??

- ▶ Intersection crashes are the most lethal
- ▶ There are documented hazards, some which can be avoided
- ▶ Occupant and equipment restraint with standard belts is effective. (Over the shoulder harnesses for patients should be used, with the gurney in the upright position where medically feasible)
- ▶ Some vehicle design features are beneficial - automotive grade padding in head strike areas, seats that can slide toward the patient
- ▶ Electronic Driver monitoring/feedback systems appear to be highly effective
- ▶ Head protection??

Safety Management

- ▶ A Safety Culture
- ▶ Protective Policies
- ▶ Protective Devices
 - To prevent a crash
 - In the event of a crash
- ▶ Continuous Education and Evaluation

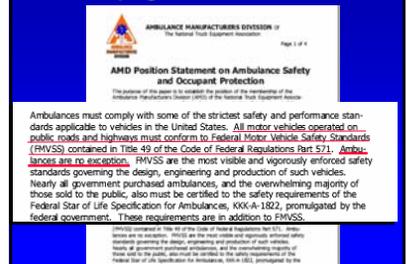
'Safety' approaches being driven by manufacturers claims and sales rather than by science and data



USA Ambulances: FMVSS Exempt



Propaganda that kills...



Occupant protection.....?? July 2007



USA ambulance purchase specifications GSA:KKK-A-1822F, Aug 2007

- ▶ Static Pull test
- ▶ 2200 Lbs. (8G's) in Longitudinal and Lateral
- ▶ No dynamic test
- ▶ No definition to manikin mass
- ▶ No restraint for equipment
- ▶ Voluntary



KKK/AMD – 'safety testing'

- ▶ Ignorant of automotive safety principles – and specifies that a 'successful test' is -
 - No structural damage to any load bearing or supporting members, i.e., torn or broken material, broken welds, popped or sheared body rivets, bolts, and/or fasteners, shall be evident during the application of the force and after the release of the force.

No 'a'... then NO 'F' !!!!

▶ $F = ma$

where F – force
m – mass
a – acceleration

Sir Isaac Newton (1642-1727), Philosophiæ Naturalis Principia Mathematica (Mathematical Principles of Natural Philosophy), published in 1687. http://www.3kbooks.us/wiki/Newton's_laws_of_motion

FMVSS exempt.....



Most trucks, SUVs do poorly in whiplash test
54 current models - or two-thirds of all the vehicles in the test - fail to adequately protect occupants in rear-end collisions.

July 2, 2010 10:17 AM EDT
NHTSA's (National Highway Traffic Safety Administration) new and updated vehicle crash tests provide an objective protection against whiplash in rear-end collisions, according to tests by the Insurance Institute for Highway Safety (IIHS).
Some 54 models were rated "marginal" or "poor" by the institute in tests that involved measurements of seats and head restraints and, in some cases, simulated rear-end collisions.
Vehicle seats and head restraints are first measured to determine if the headrest's location or its shape and length, is likely to provide adequate protection.
IIHS Top Safety Picks
Seats that are deemed likely to provide good protection are then tested in a simulated crash. The seat is attached to a moving platform that is struck from behind at 20 miles per hour. The institute then measures impact forces on a crash-test dummy riding in the seat.
Twenty-one current models - or 28 percent of those tested - earned the best possible rating of "Good." Twelve models earned an "Acceptable" rating, the second-best rating.
"In stop-and-go commuter traffic, you're more likely to get in a rear-end collision than any other crash type," says IIHS's David Zaller. "It's not a major test of engineering to design seats and head restraints that afford good protection in these common crashes."
Agencies/Labels
2007 Car Research & Choices
©2010 IIHS. All Rights Reserved.

A few key words about restraint systems...

NOT new technical data...



Richardson S.A., et al, Int. J. of Crash, 4, 3, 239 - 259, 1999
Side facing 4-point harnesses demonstrated to be lethal, even at slow ground vehicle speeds

The Ride of Your Life....



Being seated IN an automotive seat is what will protect you

- ▶ Anything that allows or encourages you to get up out of your seat will also encourage you to be injured or killed – it is potentially lethal to be out of your seat in any fashion
- ▶ 4 or 5 point harnesses for sidefacing occupants are potentially lethal – and is in NO WAY SUPPORTED BY ANY DATA OR AUTOMOTIVE SAFETY EXPERTISE

Increasing awareness ...



Rash of "Safety Concept" vehicles....
Devoid of substantive automotive safety engineering input or testing





Innovation

- ### Safety concepts out there now
- ▶ Driver feedback technologies
 - ▶ Tiered dispatch
 - ▶ Enhanced ambulance vehicle design
 - ▶ Intelligent Transport Technologies - ITS
 - ▶ New Safety Standards

The EMS Safety Foundation

Intro and Logistics Webinars from
December 11th 2007 & Jan 8th 2008
EMS Safety Foundation tab at
www.objectivesafety.net

- ### International approaches
- ▶ The state of the art non-USA vehicles have NO squad bench nor the after market structural vehicle modifications that can potentially decrease crashworthiness integrity that were seen in study vehicles.

Major events for innovation sharing

– but regional and often language isolation
<http://www.rettmobil.org/>

Vehicle Occupant Safety design

2007 European design
Safety technology is a key focus



NSW Australian vehicles

Flexibility to manage two patients



Other successful models



Ergonomic layout and equipment



Securing equipment



What needs to happen NOW?

- ▶ Implement a Fleet Safety Program
- ▶ Correct the basic policies and procedures regarding
 - Intersections
 - Use of occupant restraints
 - Securing equipment
 - Driver performance
 - Visibility and conspicuity
- ▶ Data
 - Epidemiology
 - Ergonomic
- ▶ Safety oversight

So....

- ▶ Which vehicle do you want to be in ?
- ▶ Which vehicle is the best for efficient, and effective patient care?
- ▶ Which vehicle provides optimal risk management ?
- ▶ What is the optimal fleet mix?

Were we safer in the Cadillac???



Risk/Hazards

- ▶ Predictable risks
- ▶ Predictable fatal injuries
- ▶ Serious occupational hazard
- ▶ Public safety hazards

Creating a Safety Culture

within a company must start with upper management's commitment to safety

- ▶ Awareness
- ▶ Training
- ▶ Incentive

Some simple and available solutions out there now

- ▶ Intersection Policy
- ▶ PPE
- ▶ 'Feedback' boxes

What do we know works...

- ▶ Vehicle Operations Safety Policies
- ▶ Squad bench lap seat belts
- ▶ Patient over the shoulder harnesses
- ▶ Securing equipment
- ▶ Forward and rear facing seating
- ▶ Some electronic technical devices
- ▶ Safety awareness
- ▶ Cultural change

What you can do now

- ▶ Have a written and implemented 'safety program'
- ▶ Secure all equipment
- ▶ Secure occupants with standard belts
- ▶ Don't drive through red lights/stop signs
- ▶ Use properly implemented "Feedback Boxes"
- ▶ Monitor crash events with common denominators (ie. per 100,000 miles and per trip)

Important Principles !

1. A culture of safety
 2. Drive cautiously
 3. Wear your belts & restrain all occupants
 4. Secure all equipment
 5. Integrate scientific data into your policies and procedures
- Unrestrained occupants and equipment are a potential injury risk to all occupants

Very Important Principle

Ambulance transport safety is part of a **SYSTEM**, the overall balance of risk involves the safety of all occupants and the public

Be ready for..

- ▶ New Infrastructure
- ▶ New information
- ▶ New collaborations
- ▶ New events
- ▶ Innovation in safety technologies, strategies and policy
- ▶ Knowledge transfer
- ▶ Unacceptable mythology
- ▶ Challenges to advancing EMS transport safety

small changes can make a BIG DIFFERENCE

- ▶ **PREPARE – TEACH – REACH – RESPOND**
 - ♦ **Look** at your own safety record
 - ♦ **Teach** safety and hazard awareness
 - ♦ **Reach** out with safety information to all your EMS providers
 - ♦ **Respond** with the best safety practices

**PREDICTABLE
PREVENTABLE
and
NO ACCIDENT**

Conclusion

- ▶ EMS transport has serious hazards and safety issues
- ▶ Major advances in EMS safety research, infrastructure and practice over the past 5 years
- ▶ New technologies for vehicle design, occupant PPE and equipment restraint and driver performance are now available
- ▶ Development of substantive EMS safety standards is a necessity and a reality
- ▶ Failure to transfer knowledge from transportation and automotive safety is unacceptable and dangerous
- ▶ EMS is still way behind the state of the art in vehicle safety and occupant protection

And....

- ▶ It is no longer acceptable for EMS to be functioning outside of automotive safety and PPE safety standards for prevention of and protection of EMS providers and the public from injury and death

Thank you!

Any Questions??

Electronic handout available online
<http://www.objectivesafety.net>

