

Much of what you shall hear today is thanks to the work of all of those in the:



and the National Academies of Science, Medicine and Engineering Transportation Research Board's ANB10(5) EMS Safety Subcommittee

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#### **Today's Outline**

- Future is now!
- New World Order
- Cross skilling Industry and providers
- Innovation dimensions
- Cheaper Better Safer
- Open source
- Challenges

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#### So what is safety?

 condition of being protected against undergoing or causing harm, injury or loss

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#### And.. what is innovation?

 Something new, original and more effective

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#### The Future is NOW!

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#### **Next is now!**

- Fleet mix
  - Vertical take off vehicles
  - Drones- manned and unmanned
- Smart Technologies
  - Al dispatch
  - Al Ultrasound
  - Voice activated commands
  - Advanced Smart phone technology
- XR Mixed reality
- Covid PPE and innovation
- Connected health
- Wireless patient monitoring
- Health Information Exchange (HIE) Applications

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Be ready to deploy new and effective tools for both training and operations

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#### **New Solutions**

- Training and education
- Operational tools
- PPE innovation
- New Transport Vehicles
- Al Support tools and adjuncts
- Community Engagement
- Scope of practice



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#### **Leadership and Innovation**

"Being responsible sometimes means pissing people off... By procrastinating on the difficult choices, by trying not to get anyone mad, and by treating everyone equally "nicely" regardless of their contributions, you'll simply ensure that the only people you'll wind up angering are the most creative and productive people in the organization."

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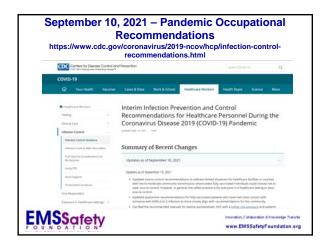
A Leadership Primer from General (Ret.) Colin Powell, Former Secretary of State, USA

#### Chris Cebollero, 2020

- "Leadership is not about position, it's about professional development."
- Leadership as a verb, it's an action not a position and everyone will influence someone else... for the good or the bad.

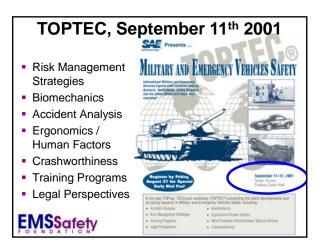












#### From 2001 Toptec - Needs

- Need for morbidity and mortality surveillance system
- National and International collaboration is key
- Current funding base is rate limiting to progress
- A defined pathway for translation of problem identification to resolution and policy implementation
- Need for appropriate overseeing infrastructure with development of safety performance standards

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#### From 2001 Toptec - Needs

- Focus on safety of ALL aspects of the ambulance environment
- Real dangers exist in some current practices
- Safer patient transport practices exist & should be used
- Importance of dynamic vs static safety testing
- Collaborative, interdisciplinary approach (bridging all involved disciplines) for design initiatives & setting of transport safety standards is essential

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#### EMS Agenda 2050

https://www.ems.gov/pdf/EMS\_Agenda\_2050\_Summary.pdf

- Adaptable and Innovative
- Inherently Safe and Effective
- Sustainable and Efficient
- Integrated and Seamless
- Socially Equitable
- Reliable and Prepared



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#### Joe Bourgraf, President, Ferno Group

"To create an innovative and model EMS system..., we must engage in a collaborative and cross-functional conversation among the many contributing partners in the EMS industry. EMS suppliers should embrace and drive new innovation.. to improve the process and efficiency of delivering service, while advancing the level and outcome of emergency care"

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#### From low tech to high tech

- System of Safety
- Think of the overall impact
- Small low cost changes in practice
- Policies that augment safety
- Innovation in design from micro to macro
- Preparedness and Training

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#### Safety of the...

- Provider
- Public
- Patient

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#### Safety is a tool to save

- Lives
- Time
- Money

must be evidenced based

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#### **Work Smarter NOT Harder**

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#### To Do...

- The right thing:
  - -At the right place
  - -At the right time
  - -For the right person
  - -How best to achieve that goal now and for the future??

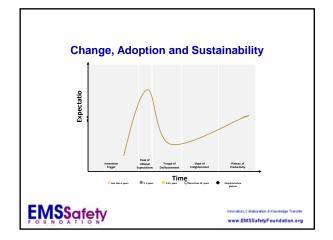
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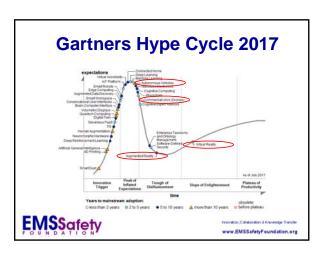
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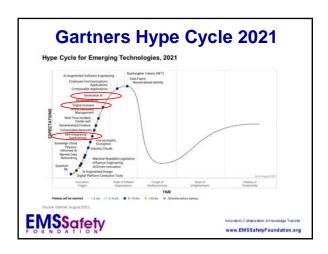
#### **EMS Safety's frontier -**

 the interface of disruptive new tech and operational practice at all levels of the EMS system and across disciplines

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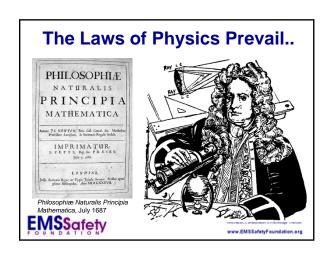
















## If you were to survey for what would enhance safety and efficiency then....

- Likely "more rest stations"
- Not likely "the combustion engine"
- Let alone the Hydrogen powered eVTOL

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#### **Very Important Principle**

Ambulance transport safety is part of a SYSTEM, the overall balance of risk involves the safety of all occupants and the public

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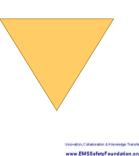
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### How does design happen in EMS

- Tradition
- Experience
- Vision

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Interdisciplinary



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#### **EMS Safety timeline**

- Didn't know it was an issue 60's-70's
- Knew it was an issue but didn't really know what to do – 80's-90's
- Safety technical data rolls out past 10 vears
- Change and adoption challenges we are here now

#### **An All Hazard Safety Approach**

- Multidisciplinary Hazard Analysis
  - Biological
  - Physical
  - Chemical
  - Psychological
  - Operational
- Applied use of state of the art technology to address and neutralize or minimize hazards























# Solutions out there PPE Handwashing Patient Barriers Spectrum – high and low tech Air filtration systems - ?











## **EMS Patient Isolation Design requirement/constraints**

- Easy to get the patient in and out
- Contain aerosol pathogens
- Tolerable for the patient
- Cleanable or disposable
- Cost effective
- Time effective
- Does the WHOLE patient need to be contained

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### Whole Vehicle Air Filtration Systems

- Is this a realistic tool in the time and physical constraints of an EMS system
- ? Practical
- ? Effective
- ? Cost effective
- ? System of solutions



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### Challenging design related Human Factors



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# Interior design exposes EMS to unnecessary biological, automotive and ergonomic hazards \*\*Total Control of the Control of the

New Tools, New Vehicles new industry relationships

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#### Safety Dimensions we know

- Safe systems CRM / transport system safety
- Risk perception
- Fleet and operations management
- Vehicle design safety
- Scene safety
- Patient Handling: physical & biological hazards
- Health and wellness
- Hours of service



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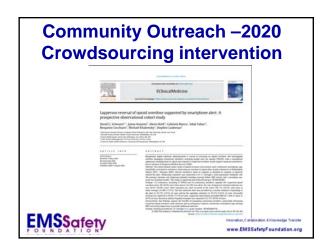


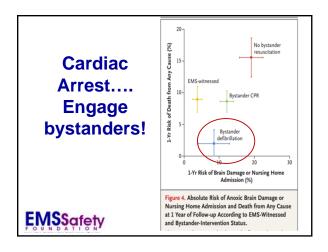


## Telematics • How much technology and data and of what type do you need to improve fleet safety performance \*\*Provider, Calabadia & Treadley Tarabaya Tarabaya Mayor Education of The Wall Stafety Foundation or grant was EMSSafety Foundation or grant and the Calabadian of the Calabadian or grant and the Calaba

































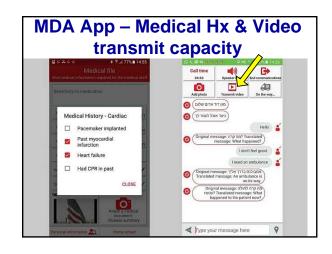








# Israel Magen David Adom - MDA The MDA fleet Mobile Advanced Life Support Units (MALSUs [Hebrew: "NATAN"]) Advanced Life Support Ambulances (ALSAs [Hebrew: "ATAN"]) Standard Ambulances Mobile Mass Casualty Incident Units (MMCIUs [Hebrew: "TARAN"]) Command and Control Vehicle Ambulances equipped with 4 X 4 wheel drive All Terrain Vehicle - Ambulance (ATV - Ambulance) MDA - Helicopter, Segway Advanced Life Support Motorcycles Supervisor Vehicle.













#### **New Models in the Corona Era**

- 25- 30% EMS runs are non transport
- 30% of EMS transports to the ED are discharged home within 4 hours
- 24/7 national physician video interactive telemedicine support for these cohorts

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Ambulance Safety Innovation

Design Module 1.0

www.INDEMO.info

the future concepts you can have right now!!!

Better, safer and cheaper

INDEMO
1.0

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#### LED lights on the stretcher

Simple equation

- Strip of LED lights + small battery + switch = \$20
- Can see where the stretcher is going at night
- Fewer tripping injuries, fewer dropped patients

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## AmbulanceVic, Feb 2017, Virtual Reality training for all Ambulance Victoria paramedics to better protect them from violence as they respond to medical emergencies. Ambulance Victoria is using Virtual Reality to help paramedics manage violence and aggression in the workplace. www.globalfrontline.com.au https://www.youtube.com/watch?v=IQhxrF5tvFA EMSSafety







Virtual Reality
A new design tool too

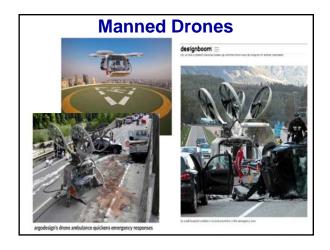
Exploring the inside of a virtual ambulance

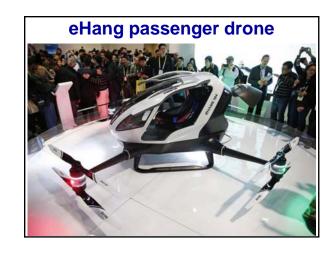




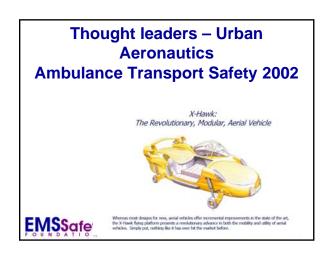


















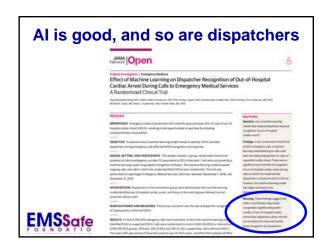


















#### **Very Important Principle**

Ambulance transport safety is part of a SYSTEM, the overall balance of risk involves the safety of all occupants and the public

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#### **Todays Challenges**

- Adopting new technologies and practices that augment EMS performance and safety
- Embracing decentralization of health care
- Doing more with less money and workforce
- Cross skilling EMS, industry and the community
- Systems thinking and practice

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#### Things can go wrong -

but when there are sound safety policies and technologies in place, and the system is well prepared, you can minimize harm



#### **EMS Systems Safety**

- All Hazards Approach
- Technical Collaboration is key
- We cannot afford to play the silo game here, it is costing lives, time and money
- We MUST have a meaningful evidenced based approach to design, operations and policy
- We must be true outcomes driven

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#### Conclusion

- Future is now!
- All Hazards Approach is Key
- Safety must be inherent to operational process, design and practice
- Adoption challenges of new disruptive technologies and applied innovation exist
- Cross skilling industry, providers and community
- Interplay between patient, provider and public safety from a systems perspective is key to effective and safe operational EMS performance

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