









## So what is safety?

condition of being protected against undergoing or causing harm, injury or loss

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	Safety of the	
	<ul><li>Provider</li><li>Public</li><li>Patient</li></ul>	
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#### **New Solutions**

- Training and education
- Operational tools
- PPE innovation
- New Transport Vehicles
- AI Support tools and adjuncts
- Community Engagement
- Scope of practice

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 "Leadership is not about position, it's about professional development."

Chris Cebollero, 2020

 Leadership as a verb, it's an action not a position and everyone will influence someone else... for the good or the bad.

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	Safety in EMS is INTERDISCIPLINARY	
	clinical practice	
	public health	
	automotive safety	
	new technologies	
	impact biomechanics	
	human factors	
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To quote Chief Justin Reed

- "if there is a failure in a system that you design, then it IS <u>leaderships fault</u>"
- "How did someone fail in a system <u>YOU</u> <u>designed</u>?"

This changes the way you frame a problem – and enhances the process to build a solution

























# If you were to survey for what would enhance safety and efficiency then.... Likely "more rest stations" Not likely – "the combustion engine" Let alone the Hydrogen powered eVTOL

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to quote David Daniels, 2022

*"it's easier to remember than it is to imagine"* 

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#### To Do...

- The right thing:
   At the right place
  - -At the right time
  - -For the right person

-How best to achieve that goal now and for the future??

# **System Design Constraints**

- Do the clinical work that is required and essential
- Not get hurt or killed
- Not hurt or kill anyone else So...
- Clinical need
- Human tolerance of injury

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#### The late Chief Alan Brunacini How far upstream can we go for minimizing risk "If you want to make The Boss changes in the workers' The Manufacturers behavior, change the The State? behavior of the boss." - ie - In Israel 95% of rockets fired at civilians are deactivated by the Iron Dome if not for that technology the EMS and Emergency Health care system would frequently be rapidly overwhelmed **EMSSafety EMSSafety** www.FMSSafatuf euroda





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#### Safety Dimensions we know

- Safe systems CRM / transport system safety
- Risk perception
- Fleet and operations management
- Vehicle design safety
- Scene safety
- Patient Handling: physical & biological hazards
- Health and wellness
- Hours of service







#### Now we have many new technologies

- Fleet management tools
- Diverse vehicle types and design: including Drones and eVTOL manned and unmanned

..... that we need to harness

- Robotic tools
- Al augmented Dispatch
- AI Ultrasound
- XR AR, VR
- Connected Digital Health
- The Cloud
- The Crowd

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## Be ready to deploy new and effective tools for both training and operations









#### **Safety Data**

- A medics career lasts as long as his back does
- An ambulance crash is the most likely cause of EMS occupational fatality (asides from 2020-2021, when Covid took over)
- Violence and PTSD are an increasing EMS burden

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#### **Very Important Principle**

Ambulance transport safety is part of a SYSTEM, the overall balance of risk involves the safety of all occupants and the public

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#### Systems safety of:

- Dispatching a vehicle
- Getting you, your patient and equipment to, in and out of the vehicle
- Scene safety
- Providing patient care inside the vehicle
- Occupant protection in crash and near miss situations

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- Biological and chemical hazards
- Personal and psychological safety
- Public safety





















• Where is the low hanging fruit?

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# Transport safety – • Safety awareness

- Cultural change and safety leadership
- Vehicle Operations Safety Policies (ie Z 15)
- Technical science based vehicle interior design
- Securing equipment
- Patient over the shoulder belts
- Forward and rear facing seating
- Lap seat belts, if you have a squad bench
- Fleet management tools with electronic feedback

Some electronic technical devices





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#### Goals

Standards for safety

- Policy based on Science
- Databases to demonstrate outcome























# LED lights on the stretcher? Why not???

Simple equation

- Tripping injuries are more likely at night
- EMS is 24/7 half the time it is dark!
- Strip of LED lights + small battery + switch = \$20
- Can see where the stretcher is going at night
- Fewer tripping injuries, fewer dropped patients











































# EMS Patient Isolation Design requirement/constraints • Easy to get the patient in and out

- Contain aerosol pathogens
- Tolerable for the patient
- Cleanable or disposable
- Cost effective
- Time effective
- Does the WHOLE patient need to be contained???

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# Physiological Risks and Hazards

- Exertion
  - -Optimize physical fitness
  - Are now wearable provider monitors to assess physical stress
  - -Adjuncts and special tools but are they effective

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# Psychological Risks and Hazards

- Stress
  - Preventive interventions and skills
- Sleep deprivation
  - Optimize scheduling stylesFollow existing recommendations
- PTSD
  - Pre-emptive intervention
  - Pre-emplified intervention
     Early identification
  - Early intervention
  - Early intervention

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Ambulance Victoria Offers Virtual Reality Training on Violence Prevention

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#### **Spectrum of dimensions**

- Vehicle design innovation
- Innovative CAD
- Resource allocation
- Fleet performance
  - Monitoring: System that gives management data of vehicle efficiency, safety and use
- Feedback: Directly to drivers at the wheel
- Public Alerts (interactive technologies)

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#### What Z15 encompasses

- Safety Program
- Safety Policy
- Responsibilities and Accountabilities
- Driver Recruitment, Selection and Assessment
- Organizational Safety Rules
- Orientation and Training
- Reporting Rates and Major Incidents to
- Executives
- Oversight

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#### Intersections

So.. The real world for an EMS vehicle approaching a red light

- You think they heard you...
- You know they must have seen you..
- And maybe they did
- ..... But..
- There is NO way humanly possible that they could stop.....

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# VR EMS violence training AmbulanceVic, Feb 2017, Virtual Reality training for all Ambulance Victoria paramedics to better protect them from violence as they respond to medical emergencies. Ambulance Victoria is using Virtual Reality to help paramedics manage violence and aggression in the workplace. www.globalfrontline.com.au https://www.youtube.com/watch?v=IQhxrF5tvFA



























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#### **Todays Challenges** Very Important Principle Adopting new technologies and practices that augment EMS performance and safety Ambulance transport safety is Embracing decentralization of health care part of a SYSTEM, the overall Doing more with less – money and balance of risk involves the workforce safety of all occupants and the Cross skilling EMS, industry and the public community Systems thinking and practice EMSSafety EMSSafety www.FMSSafataf





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#### Conclusion

- Future is now!
- All Hazards Approach is Key
- Safety must be inherent to operational process, design and practice
- Adoption challenges of new disruptive technologies and applied innovation exist
- Cross skilling industry, providers and community
- Interplay between patient, provider and public safety from a systems perspective is key to effective and safe operational EMS performance

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